

Cancellation Policy

Due to the nature of how this festival is run, we are committed to our agreement with the venue and all parties booked for this event, any cancellation does have an impact on the event and can result in loss of monies paid.

Cancellation procedure:

If we cancel the event, you will receive a full refund. We accept full responsibility for the arrangements of the events, which are within our control but we cannot accept liability for any injury, loss or damage by you or any member of your party.

We do recommend that you take up insurance to cover your own cancellation as without it, you may result in a loss of monies paid.

Cancellation charges are calculated from the date that written instructions, are received by us.

When written cancellation is received, the amount payable is as follows:

From receipt of deposit to:

90 days prior event start date	25% of payment not refundable
90-60 days prior to event start date	50% of payment not refundable
31-60 days prior to event start	75% of payment not refundable

Less than 30 days prior to event start date Total cost not refundable

Regards

MamboCity